



I. ACCOMPLISHMENTS AND PRODUCTIVITY FOR FY20

A. UNITS AND FUNCTIONS

OISP's contributions to ISU's goals are made through the auspices of the following units: Study Abroad (SA), International House (I-House), and Management Development International (MDI), and Asia Initiatives (AI).

- SA provides ISU students with the opportunity to find a unique and impactful international educational experience. Programs abroad offer first-hand experiences with different countries and cultures in a wide variety of academic disciplines and interests. Programs and services include facilitation of faculty-led study abroad programs, one-way direct study abroad, exchange programs, program and budget development, risk management, and professional development workshops for faculty.
- The I-House Unit provides a structure for international student community development and intercultural education through both formal and informal social, cultural and educational activities and initiatives. It also serves to coordinate and provide logistical support to special programs arranged by OISP. Programs and services include: International Student Orientation, International Fair, International Gala Night, international student scholarships, the weekly International Seminar Series, American Studies Seminars, Mentorship Adjustment Program (MAP), International Student Ambassadors program, advisement to the United International Association, and support to the Fulbright Program.
- MDI professional development programs provide participants with the necessary knowledge and skills to succeed in a challenging and continuously changing global environment. MDI offers short-term professional certificate and diploma programs in the fields of project management, financial

management, human resource management, and public administration. MDI also offers a faculty development program for foreign universities. In addition, MDI delivers on-site custom-designed training programs in a variety of international development fields all over the world.

- AI engages in a broad-spectrum of opportunities to support ISU's internationalization and to foster collaborative partnerships with peer institutions in Asia. These opportunities and efforts include identifying and introducing potential partner institutions to ISU, promoting non-credit bearing educational programs for international visiting students, developing professional development programs for international visiting faculty and administrators, facilitating and supporting global exchanges and visits of ISU faculty and staff, hosting international visitors from Asia to ISU campus, and many more.

B. CONTRIBUTIONS TO EDUCATE, CONNECT, ELEVATE

The mission and related goals of OISP contribute toward the goals outlined in *Educate, Connect and Elevate* in a variety of ways, including but not limited to:

- Offering opportunities for students to increase their awareness and appreciation of other cultures through study abroad, International House programs, visiting scholar programs, area studies, and educational forums that focus on international issues;
- Engendering a sense of community for all students through programming designed to promote a sense of global citizenship and cultural appreciation;
- Promoting and facilitating increased participation in Fulbright and study abroad programs for both faculty and students; and assembling cross-disciplinary faculty teams for proposal and/or program development; and
- Providing opportunities for professional development through international teaching and research activities.

C. MISSION AND RELATED GOALS

OISP will continue to lead the comprehensive internationalization of Illinois State by implementing the 2019- 24 ISU International Strategic Plan. Said plan includes the following goals:

- Ensure strong international student enrollment and success
- Advance learning experiences that help faculty, staff, and students succeed in a global society
- Foster international partnerships offering collaborative and mutually beneficial opportunities
- Involve more faculty, staff, and students in outreach, engagement, and research opportunities globally

D. 2019-20 MAJOR OISP ACCOMPLISHMENTS

- **External Funding (\$283,176)**
 - 100,000 Strong in the Americas Innovation Fund –\$25,000
 - American Studies Program = \$131,176
 - MDI Certificate Programs –\$127,000
- **Internationalization Grant Awards (\$135,000)**
 - International Seminar Series –\$40,000
 - Internationalizing the Curriculum of a Major –\$30,000
 - Faculty-led Study Abroad Program Development Grant –\$25,000
 - Faculty International Travel –\$20,000
 - Going Global with your Course –\$15,000
 - Global Engagement Learning Grant –\$5,000
- **Other Internationalization Financial Support (\$53,681)**
 - I-House Programming –\$30,000
 - Fulbright student and faculty programs –\$10,000
 - Career Services GoinGlobal Employment Database –\$9,375 (payable over 3 years)
 - Terra Dotta Study Abroad Application Management Software – \$81,525 (payable over 3 years)
 - Study Abroad Fair –\$800

- **Tuition Waivers, Fees and Scholarships**
 - \$175,931.54 in undergraduate tuition waivers for exchange students
 - \$35,515.92 in graduate tuition waivers for exchange students
 - \$11,021.36 in general fees and transcripts for exchange students
 - \$29,366.76 in undergraduate global outreach scholarships
 - \$7,782.16 in graduate global outreach scholarships
 - \$6,500 in foundation scholarships for study abroad and international students
 - \$4,000 in OISP need-based study abroad scholarships
 - \$3,200 in GIA Talent –I-House Merit Scholarship
- **Other Major Accomplishments**
 - Study Abroad**
 - Implemented Terra Dotta Study Abroad Application Software
 - OISP offered 42 faculty-led study abroad programs
 - Study abroad had the most attendees at the breakout afternoon presentations during Preview for the second year in a row, with 2,202 attendees
 - 356 students attended the Fall study abroad fair
 - 446 students attended the First Steps Study Abroad Advising Program
 - SA unit participated in 10 events (tables and presentations) hosted by Office of Admissions
 - On track to maintain SA participants of approximately 650
 - I-House**
 - Coordinated the administrative and logistical components of the 2019-20 International Seminar Series. Weekly average attendance is 130 (up from 108 last year). The following global themes were delivered:
 - Understanding Contemporary China
 - Local and Global Environments in Conversation
 - Coordinated the China IX American Studies Program, with 41 participants and 3 visiting faculty
 - Hosted 4 graduating students enrolled in the QLU 3+1 program

- Coordinated new Fulbright programs, including trip to Radar Farms, Redbird Football and Basketball game visits, and end of the semester receptions.
- Started work on updated models for international student pre-arrival communication and International Student Orientation, taking into effect Bone Student Center updates and new admission software.
- Work will continue through the 2020-2021 school year as Terra Dotta comes online for International Admissions, ISSS, and I-House.
- Coordinating with INTO staff to navigate student transition from AE and Pathway programs to standard academic and extra-curricular engagement programs.

MDI

- A total of 78 participants were trained during the fiscal year. We offer the Certificate Program (2 weeks), the Advanced Certificate Program (3 weeks), and the Professional Diploma Program (4-weeks). The majority of the participants attended the 4-week Professional Diploma Program.
- ISU thru MDI is now registered in the United Nations Global Marketplace Registry, as one of the UN approved training institutions
- MDI core courses and new programs included the following:
 - Management, Monitoring, and Evaluation of Projects and Programs;
 - Financial Management; and
 - Human Resource Management (HRM).
 - In addition to these courses there are many other courses from the MDI Custom-designed Professional Development Training Programs. These special training programs are designed to meet the specific training needs of certain clients. For instance, this year

MDI has organized a very successful program on Electricity Utility Regulatory Management for Electricity Company of Ghana (ECG).

- A list of the recently developed training programs includes: Project Appraisal and Risk Management; Social Protection; Budget and Budgeting Process; Financial Inclusion; Economics of Financing Healthcare; Policy Options for Emerging Economies; Public Private Partnership and Infrastructure Finance; Quality and Knowledge Management; Preparation of Financial Statements using International Public Sector Accounting Standard (IPSAS); Transportation and Climate Change.

Asia Initiatives

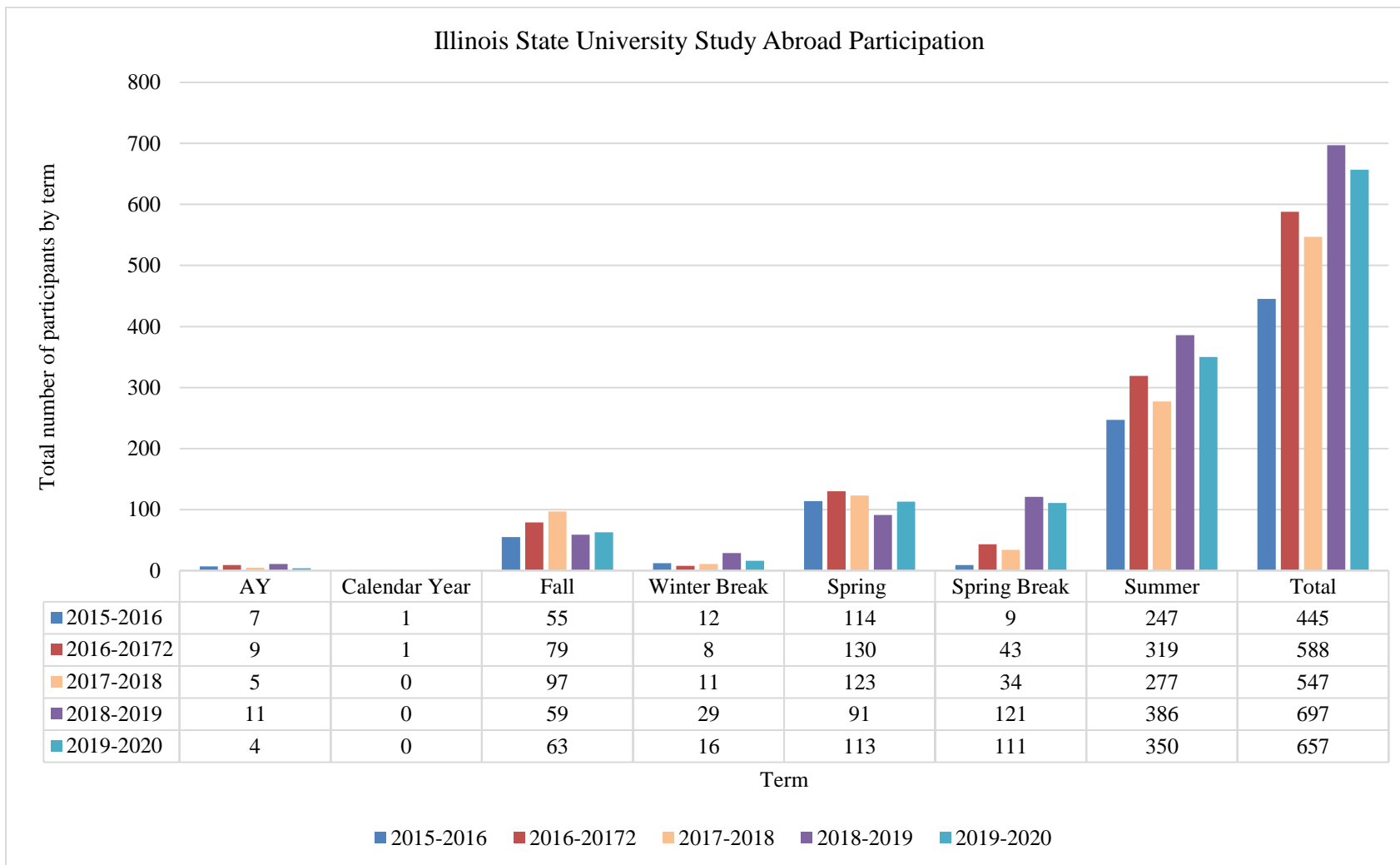
- Two new MOUs were signed with two Chinese universities for developing further collaborations and exchanges
- Supported Wonsook Kim College of Fine Arts Faculty's business trip to Asia and connected the college with prestigious music conservatories and academy of Fine Arts in China
- Developed and maintained relationship with the Consulate General of China in Chicago
 - OISP hosted the visit of the General Consul and Education Consuls of China to ISU campus
 - OISP staff attended 2019 Reception for U.S.-China Student Exchanges in Chicago
- Collaborated on developing a new *Summer Institute on Higher Education* program for international higher education professionals
- Revamped the American Studies Program for undergraduate students

Others

- OISP received Honorable Mention for the *Team Excellence* Award for the International Seminar Series 2020
- OISP staff attended professional development and forums to gain knowledge, skills and to keep updated with the ever-changing policies, laws, processes and current trends in international and higher education.
 - NAFSA Regional Conference
 - NAFSA Annual Conference
 - NAFSA Academy
 - FORUM on Education Abroad Conference
 - IEI International Educators of Illinois Conference
 - Business and Financial Management including:
 - Treasury Management
 - College Business Management Institute
 - Higher Education International Business Officers conference and workshops.
 - Foundation of Diversity and Inclusion Workshop Series
 - ISU Human Resources Diversity Training—Cultural Competency
 - ISU LEAD Series

E. Productivity Measures

Table 1. Illinois State University Study Abroad Participation (2019-20)



II. INTERNAL REALLOCATIONS AND REORGANIZATIONS FOR FY20

A. OISP STAFFING:

- Dr. Taylor Tian joined OISP as the Associate Director for Asia Initiatives in September 2019.
- Alex Ratcliff was promoted to Associate Director for Education Abroad. This position had been vacated by Samantha Potempa who left OISP to pursue opportunities at University of Illinois-Urbana/Champaign.
- Two Study Abroad Advisors were hired and trained: Amber Dullard and Carla Shanley. These positions were vacated by Alex Ratcliff, see above, and Megan Hartley who chose to pursue full time studies within ISU.
- Linda Bollivar joined OISP during the summer to take the Special Program Coordinator position within the I-House Unit. She currently serves as the primary coordinator for the American Studies Seminars and logistics coordinator for the International Faculty Development and Fulbright programs.
- Mouna Bounouader was hired as program coordinator for Management Development International (MDI)

B. USE OF ADDITIONAL FUNDS

- OISP did not receive Provost's Enhancement Funds in FY20